




# NAVY HOUSEHOLD GOODS

1-855-HHG-MOVE (444-6683) or email: [householdgoods@navy.mil](mailto:householdgoods@navy.mil)  
 Customer website: <https://www.navsup.navy.mil/household>

## HOW TO JOIN THE WEBINAR:

1. Go to URL like provided above or <https://www.navsup.navy.mil/household> and click on the session you are interested in attending and follow the steps to enter the room.
  - a. You will be required to provide name and email. You MAY be asked to download the Adobe Connect file if you have never used Adobe Connect before entering the room.
  - b. Once you have successfully downloaded the Adobe Connect file, you will see a  icon on the lower right corner of your computer.
2. You will be able to hear the instructor using your computer speakers and there is NO need to dial into the conference line. Questions entered in the chat pod will be answered at the end of the training session. If you are not familiar with using chat pods and would like to ask your question, you can dial 877-428-0949 / Participant code: 7949153#.
3. Request that you MUTE your phone/computer speakers to avoid hearing an echo or static once the webinar has started.
4. If using a NMCI government computer, Google Chrome is not compatible.

## How to reach Navy Household Good team:

Email: [householdgoods@navy.mil](mailto:householdgoods@navy.mil)  
 Phone: 855-HHG-MOVE (855-444-6683)

### Social media:

Facebook: [www.facebook.com/navyhgg](http://www.facebook.com/navyhgg)  
 YouTube: [www.youtube.com/navyhgg](http://www.youtube.com/navyhgg)  
 Twitter: [www.twitter.com/navyhgg](http://www.twitter.com/navyhgg)  
 Pinterest: [www.pinterest.com/navyhgg](http://www.pinterest.com/navyhgg)

Website: <https://www.navsup.navy.mil/household>

## NAVY HOUSEHOLD GOODS/PERSONAL PROPERTY

OFFICIAL WEBSITE FOR NAVY

HOME TIME TO MOVE DPS GUIDES POV/SPECIAL QUICK LINKS INDUSTRY FAQ CONTACT

Home page	branch of service acknowledgement; moving acronyms; what do I need to get started; how to read Navy orders; webinar schedule and breaking news
Time to Move	1st time movers; permanent change of station; retiree; separatee/involuntary separatee; types of move; personally procured move; overseas; it's your move booklet; HHG brochures
DPS guides	step by step guides to complete the move application (how to create an account/password, application(s) or claims)
POV/Special	privately owned vehicle; motorcycles; boats; mobile home; firearms; unauthorized items; shipping alcohol; professional gear
Quick links	moving tools; authorized weight allowance; claims, joint travel regulation; YouTube videos
FAQ	frequently asked questions



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## HOUSEHOLD GOODS APR – JUN 2019 WEBINAR SCHEDULE (UPDATED – Mar 2019)

Have questions about your upcoming move? Attend one of our webinars for basic information and chance to have your specific question answered.

**MOVING SOON:** (basic terminology, what can be shipped, responsibilities, etc.)

URL: <https://navyhggls.adobeconnect.com/firsttimemoves/event/registration.html>

Tuesday	16 Apr	1100 and 1800 Eastern Time
Wednesday	24 Apr	1100 and 1800 Eastern Time
Thursday	9 May	1100 and 1800 Eastern Time
Wednesday	22 May	1100 and 1800 Eastern Time
Tuesday	4 Jun	1100 and 1800 Eastern Time
Thursday	20 Jun	1100 and 1800 Eastern Time

**RETIRING OR SEPARATING FROM THE NAVY:** (final move, storage, etc.)

URL: <https://navyhggls.adobeconnect.com/retireesseparates/event/registration.html>

Tuesday	9 Apr	1100 and 1800 Eastern Time
Thursday	25 Apr	1100 and 1800 Eastern Time
Tuesday	7 May	1100 and 1800 Eastern Time
Wednesday	15 May	1100 and 1800 Eastern Time
Wednesday	12 Jun	1100 and 1800 Eastern Time
Tuesday	18 Jun	1100 and 1800 Eastern Time

**MOVING OVERSEAS:** (what can and can not be shipped, vehicle, storage, etc.)

URL: <https://navyhggls.adobeconnect.com/overseas/event/registration.html>

Wednesday	10 Apr	1100 and 1800 Eastern Time
Thursday	18 Apr	1100 and 1800 Eastern Time
Tuesday	14 May	1100 and 1800 Eastern Time
Thursday	23 May	1100 and 1800 Eastern Time
Wednesday	5 Jun	1100 and 1800 Eastern Time
Thursday	13 Jun	1100 and 1800 Eastern Time

**PERSONALLY PROCURED MOVE (PPM):** (moving yourself, weight tickets, etc)

URL: <https://navyhggls.adobeconnect.com/ppm/event/registration.html>

Thursday	11 Apr	1100 and 1800 Eastern Time
Wednesday	17 Apr	1100 and 1800 Eastern Time
Tuesday	23 Apr	1100 and 1800 Eastern Time
Wednesday	8 May	1100 and 1800 Eastern Time
Thursday	16 May	1100 and 1800 Eastern Time
Tuesday	21 May	1100 and 1800 Eastern Time
Thursday	6 Jun	1100 and 1800 Eastern Time
Tuesday	11 Jun	1100 and 1800 Eastern Time
Wednesday	19 Jun	1100 and 1800 Eastern Time